JOB ANNOUNCEMENT  
UNIVERSITY OF CALIFORNIA, SAN FRANCISCO  
CENTER FOR EXCELLENCE IN PRIMARY CARE  

Please see the job announcement below. For more information and to apply please go to: To apply, visit http://ucsfhr.ucsf.edu/careers/ and search by requisition number to find the practice coach position (36967BR).

**Job title:** Project Manager  
**Type:** Full-time, salaried, exempt  
**Position open until filled.**

Excellent benefits including paid vacation, health, vision and dental insurance, and retirement plan. Team-based care, panel management, and health coaching are fundamental elements in primary care redesign. Team-based care models train and empower non-clinical staff to work in collaboration with providers to ensure that patients receive needed preventive and chronic care. Panel management is the process of proactively providing preventive and chronic disease care to all patients within a medical home. Health coaching is a way to engage patients in their care and in management of their chronic conditions. The Center of Excellence in Primary Care [CEPC] in the Department of Family and Community Medicine at San Francisco General Hospital has a unique opportunity to help safety-net clinics across San Francisco integrate team-based care, panel management, and health coaching into their practices. This two-year project, funded by Medicaid waiver (DSRIP) funding and a grant from the Tides Foundation, will provide training and practice facilitation to clinics seeking to implement team based care, panel management, and complex care management. Practice facilitation (coaching) involves observing existing practices in the health centers, identifying barriers to implementation, and working in collaboration with clinic leadership to help facilitate successful organizational change.

The Project Manager-Trainer will work closely with the Lead Trainer, UCSF faculty, and leadership of primary care safety net clinics across San Francisco to coordinate the dissemination of team-based care, panel management, and health coaching to 15-20 primary care clinics in San Francisco; will be responsible for implementation of the project; manage and coordinate a team of two full-time practice coaches; meet and communicate regularly with funders and with the clinic staff and leadership. In addition, the incumbent will provide training in panel management and health coaching to teams within these clinics. These are interactive, skills-based trainings that help clinic staff gain the skills to identify needed preventive and chronic care based on protocols, provide information to patients, and order needed tests based on standing orders approved by clinic providers. The incumbent will also provide practice facilitation to some of the 15-20 primary care clinics engaged in this project so as to help them identify and address barriers to successful implementation.

Ms. Amireh Ghorob, MPH  
Program Director, Peers for Progress  
UCSF Department of Family and Community Medicine  
Center for Excellence in Primary Care  
995 Potrero Avenue, Bldg. 80 WD 83  
University of California, San Francisco  
San Francisco, CA 94110  
P 415/206-6018  
F 415/206-8387  
ghoroba@fcm.ucsf.edu